



BANK OF MALDIVES



Bank of Maldives (BML) is the leading financial institution in Maldives. We are a full-service bank engaging across the complete spectrum of personal, business and corporate financial services.

We are privileged to touch the lives of almost every citizen and business in Maldives through our extensive network of branches, agents, relationship managers and online banking facilities. This privilege brings with it great responsibility which we take extremely seriously.

We understand that we play a pivotal role as an engine of growth and a partner for success for thousands of individuals, families and businesses. Our aim is to actively participate in community development and to create long-term value for our shareholders.

Our business is built on a clear and compelling strategy focused on 3 strategic pillars of Customer Service, Support for Business and Financial Inclusion. Our strategic foundations are People Excellence and Robust Risk Management.

We are firmly focused on being a professionally managed, customer-oriented organization which follows international best practices.

ONE BANK IS INVESTING IN MALDIVES

298,000 CUSTOMERS

35 BRANCHES IN ALL 20 ATOLLS

126 ATMs IN ALL 20 ATOLLS

200+ CASH AGENTS ON 165 ISLANDS

7,153 POS MERCHANTS

65 SELF SERVICE BANKING CENTRES

2,000 DHONI BANKING TRIPS

MVR 14.3 BILLION LOANS TO INDIVIDUALS & BUSINESSES

MVR 21.8 BILLION CUSTOMER DEPOSITS

MVR 1 BILLION GOVERNMENT LOAN SCHEMES

950 JOBS WITH 1/3 IN ATOLLS

99% OF STAFF ARE MALDIVIANS



THAT BANK IS BANK OF MALDIVES

Our Business Strengths

Solid Financial Platform

- Deposit base MVR 22 billion
- Assets MVR 31 billion
- Strong capital position well above regulatory requirement

Strong Customer Base

- 298,000 customers
- Leading market share in Retail, Corporate and SME segments
- Market leader in Self Service Banking with largest number of online and ATM users

Leadership in Innovation

- First to launch POS services in Maldives
- First to launch Internet and Mobile Banking
- First to launch cash and cheque deposit machines





Leadership in Service Delivery

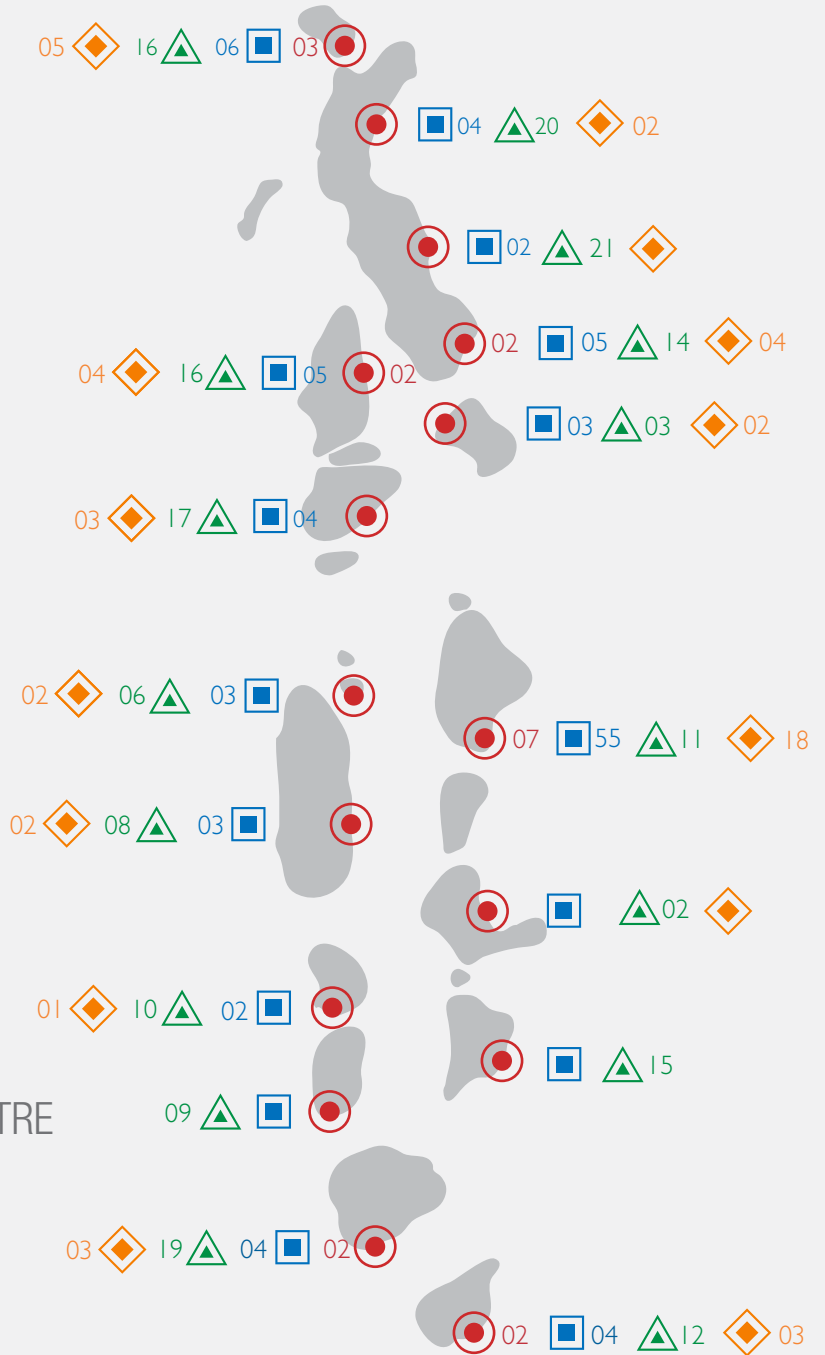
- Largest network of Branches, Agents, ATMs and POS terminals in Maldives
- Exclusive acquirer and issuer of American Express cards in Maldives
- Principal member in the Maldives for Visa and MasterCard

Experienced and Dedicated Team

- Largest employer in the banking sector
- 99% of our employees are locals with almost one third employed in the atolls
- Strong executive leadership team with experience across many countries and banking markets

OUR NETWORK

-  BRANCH
-  ATM
-  CASH AGENT
-  SELF SERVICE BANKING CENTRE



ONE BANK IS INVESTING IN MALDIVES

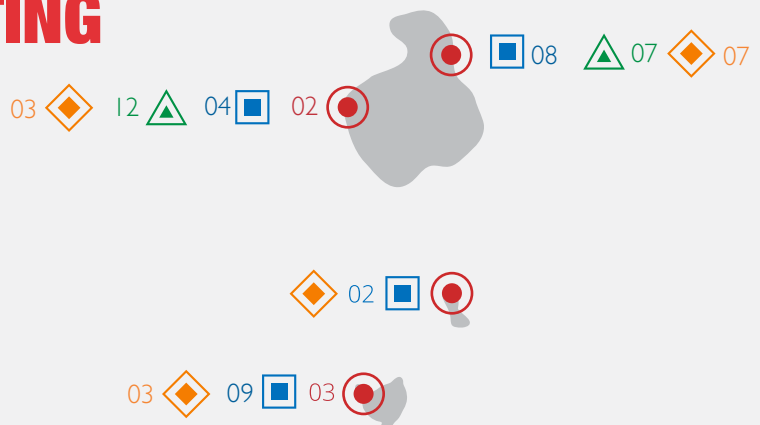


TABLE OF CONTENTS

06	SUMMARY	13	SHAREHOLDING STRUCTURE
06	BUSINESS DEVELOPMENTS	13	MATERIAL TRANSACTIONS
07	KEY FINANCIAL INFORMATION	13	CORPORATE SOCIAL RESPONSIBILITY
11	INVESTOR INFORMATION	14	CORPORATE GOVERNANCE COMPLIANCE
11	GOVERNANCE	14	REPORTING COMPLIANCE

1. SUMMARY

The COVID-19 global pandemic continued to impact the Bank's business and income lines during the final quarter, as expected. The Bank reported an Operating Profit of MVR 377m for the quarter, while it incurred a net loss for the period due to significant provisioning on restructured facilities. Unaudited full year Profit After Tax amounted to MVR 329 m, a drop of more than 60% compared to the previous year, clearly reflecting the business disruption from the global pandemic. Despite the significantly lower Profit After Tax, the Bank grew its Total Assets by almost MVR 5b and customer deposits by MVR 4.6b. The Bank played a pivotal role in keeping the economy afloat in what proved to be a difficult year, with continued provision of banking services during lockdown, arrangement of loan moratorium with extensions to all customers, provision of working capital support to businesses, assisting government with management of Covid-19 Loan Scheme, obtaining funds from international funding agencies such as EIB and IFC, to name a few. The Bank lent over MVR 3b in loans to support the local economy in 2020. The Bank's capital and liquidity ratios remain solid and well above the minimum regulatory requirements.

2. BUSINESS DEVELOPMENTS

- In October, in line with the bank's strategic focus on digitalization to provide better customer service, we announced the introduction of digital PIN service which enabled customers to set or change PIN for debit, credit and prepaid cards instantly via Internet Banking.
- As part of our ongoing investment program to support local communities and provide banking services throughout the country, new Self-Service Banking Centres were introduced in AA. Thoddoo, AA. Ukulhas and Th. Thimarafushi.
- In November, we announced positive changes to interest and profits rates of our Personal and Housing Loans and Financing portfolio to offer better value for our customers. Interest rate for the widely popular Lui Express loan was reduced to 15% and interest rate for Lui Micro loan, ideal for non-salaried individuals, was reduced to 12%. With the changes, customers can enjoy a reduced interest rate of 15% for the unsecured BML Lifestyle Loan to borrow up to MVR 300,000 with no additional security. At 10% interest, BML's Housing Loan portfolio now offers the lowest interest rates in the country. For the commercial Real Estate Loan, interest rate was reduced to as low as 10.5%. Positive changes to the interest and profits rates of Vehicle Loan and Financing products were also announced during the quarter.
- Also in November we announced positive changes to our Green Loan available for customers to finance environment friendly projects focused on renewable energy. An unsecured Green Loan at 12% interest was also introduced to borrow up to MVR 500,000 without any additional security.
- Changes to Retailers' Loan was also announced in November to assist businesses. With the change in eligibility criteria, the minimum monthly average POS sales was reduced from MVR 50,000 to MVR 30,000, allowing more businesses across the country to apply for the loan.
- As part of our digitalization roadmap and support to implement a cashless society, we also introduced a cashless payment solution for taxis where customers can scan the QR code on the driver's mobile device or displayed in the taxi using BML MobilePay, to pay for the trip.
- We also eliminated cash withdrawal fees being charged for withdrawals through Cash Agents in November. With this change, customers can withdraw up to MVR 2,000 daily at all Cash Agents using their BML debit cards without the previous fee of MVR 10 per transaction.
- In November, we announced additional COVID-relief support for Small to Medium Enterprises (SMEs) through funding from the European Investment Bank (EIB). The new EIB COVID Relief Loan announced was made available to SMEs with fewer than 3,000 employees to finance projects up to MVR 15.42 million at a preferential, lower interest rate and longer maturity than currently available.

- In December, we announced changes to lifestyle financing allowing customers to finance from MVR 25,000 up to MVR 300,000 at a rate of 15% without any security for the unsecured BML Islamic Lifestyle Financing. For financing amounts from MVR 300,000 up to MVR 1.5 million, customers can enjoy a reduced rate of 12% with additional security. Education Financing and Green Financing was also introduced.
- We continued to support people with mobility impairments across the Maldives with a donation of additional 65 motorised wheelchairs. The initiative began in 2017 with the aim of donating motorised wheelchairs to every person with a mobility impairment in the country able to independently operate a wheelchair. The program has now seen the successful delivery of over 100 motorised wheelchairs across the Maldives.
- The annual event to honor and celebrate the loyalty of our long serving employees was held in December. Awards were presented to staff who have worked in the Bank for 15, 20, 25, and 35 years.

3. KEY FINANCIAL INFORMATION

Income Statement (Unaudited) - Quarter ended 31 December 2020 (All amounts in MVR'000 unless otherwise stated)

	Q4 2020	Q3 2020	Q2 2020	12 Months 2020	12 Months 2019 Audited
Gross Income	728,521	646,169	551,105	2,611,278	2,758,460
Interest Income and Similar Income	488,889	465,124	436,461	1,830,015	1,766,224
Interest Expense and Similar Charges	(46,795)	(42,728)	(38,481)	(168,818)	(171,442)
Net Interest Income	442,094	422,396	397,980	1,661,197	1,594,782
Fee and Commission Income	219,585	150,019	94,759	680,457	855,342
Fee and Commission Expense	(102,457)	(31,907)	(39,189)	(254,113)	(327,976)
Net Fee and Commission Income	117,128	118,112	55,570	426,344	527,366
Other Operating Income	20,047	31,026	19,885	100,806	136,894
Total Operating Income	579,269	571,534	473,435	2,188,347	2,259,042
Operating Expenses	(202,317)	(117,431)	(113,541)	(569,848)	(539,714)
Personnel Expenses	(96,414)	(58,712)	(58,459)	(285,572)	(276,923)
Marketing and CSR Expenses	(6,428)	(3,031)	(1,340)	(15,035)	(20,040)
Other Operational and Administration Expenses	(99,475)	(55,688)	(53,742)	(269,241)	(242,751)
Operating Profit (Profit before Provisions)	376,952	454,103	359,894	1,618,499	1,719,328
Provision for Bad and Doubtful Debts	(824,497)	(99,431)	(214,302)	(1,166,925)	(332,337)
Profit Before Tax	(447,545)	354,672	145,592	451,574	1,386,991
Income Tax Expense	121,075	(95,999)	(39,310)	(121,925)	(347,864)
Net Profit for Quarter	(326,470)	258,673	106,282	329,649	1,039,127
Basic Earnings Per Share (annualised)	(243)	192	79	61	193
Net Assets Per Share	1,300	1,387	1,339	1,300	1,339
Cash Flow Per Share	118	(112)	(1)	5	78

Statement of Financial Position (Unaudited) - As at 31 December 2020

(All amounts in MVR'000 unless otherwise stated)

	31 Dec 2020	30 Sep 2020	30 Jun 2020	31 Dec 2019 (Audited)
Cash, Short Term Funds & Balances with MMA	8,949,578	6,972,538	7,773,747	6,544,214
Loans and Advances	14,352,913	14,832,811	13,798,014	13,366,916
Financial Investments - FVOCI	209,688	209,688	209,688	209,426
Financial Investments - Amortized Cost	6,565,645	6,632,102	6,224,631	5,135,871
Property, Plant and Equipment	606,806	578,416	551,754	528,164
Right-of-use Assets	176,321	176,321	176,321	176,321
Other Assets	281,598	424,495	547,344	316,906
Total Assets	31,142,549	29,826,371	29,281,499	26,277,818
Deposits	21,882,232	20,475,075	19,916,426	17,343,942
Borrowings	899,487	925,064	746,356	988,406
Lease Liabilities	155,143	155,143	155,143	155,143
Other Liabilities	1,209,275	808,277	1,259,435	983,634
Total Liabilities	24,146,137	22,363,559	22,077,360	19,471,125
Share Capital	269,096	269,096	269,096	269,096
Share Premium	93,000	93,000	93,000	93,000
Retained Earnings	1,232,366	1,698,766	1,440,093	1,042,647
Other Reserves	5,401,950	5,401,950	5,401,950	5,401,950
Total Shareholders' Equity	6,996,412	7,462,812	7,204,139	6,806,693
Total Equity and Liabilities	31,142,549	29,826,371	29,281,499	26,277,818



Nandana Senevirathne
Chief Financial Officer



Timothy Sawyer
CEO & Managing Director



Najeem Ibrahim Zakariyya
Chairperson, Audit & Risk
Management Committee

Statement of Changes in Equity (Unaudited) - Quarter ended 31 December 2020

(All amounts in MVR'000 unless otherwise stated)

	Share Capital	Retained Earnings	Other Reserves	Total
Balances as at 1 January 2020	362,096	1,042,647	5,401,950	6,806,693
(+) Net profit for the quarter	-	291,164	-	291,164
Balances as at 31 March 2020	362,096	1,333,811	5,401,950	7,097,857
(+) Net profit for the quarter	-	106,282	-	106,282
Balances as at 30 June 2020	362,096	1,440,093	5,401,950	7,204,139
(+) Net profit for the quarter	-	258,673	-	258,673
Balances as at 30 September 2020	362,096	1,698,766	5,401,950	7,462,812
(+) Net profit for the quarter	-	(326,470)	-	(326,470)
(-) Dividend to equity holders	-	(139,930)	-	(139,930)
Balances as at 31 December 2020	362,096	1,232,366	5,401,950	6,996,412

Statement of Cash Flows (Unaudited) - Quarter ended 31 December 2020

(All amounts in MVR'000 unless otherwise stated)

	Q4 2020	Q3 2020	Q2 2020	12 months 2020	12 months 2019 Audited
Cash Flows from Operating Activities	95,868	(43,594)	365,598	899,837	1,194,283
Changes in Operating Assets and Liabilities	541,793	(288,622)	284,483	771,777	(203,846)
Cash Flows from Investing Activities	22,481	(449,905)	(453,952)	(1,568,452)	(492,774)
Cash Flows from Financing Activities	(25,577)	178,708	(201,909)	(75,863)	(75,577)
Net increase/ (decrease) in Cash and Cash Equivalents	634,565	(603,413)	(5,780)	27,299	422,086
Cash and Cash Equivalents at beginning of Quarter	1,147,111	1,750,524	1,756,304	1,754,377	1,332,292
Cash and Cash Equivalents at end of Quarter	1,781,676	1,147,111	1,750,524	1,781,676	1,754,377

4. INVESTOR INFORMATION

Highest Traded Price	MVR 215
Lowest Traded Price	MVR 210
Last Traded Price	MVR 215
Last Traded Date	13 December 2020
Number of Trades	07
Number of Shares Traded	11,780
Value of Shares Traded	MVR 2,530,800
Weighted Average Traded Price	MVR 214.84
Market Capitalization	MVR 1,156,251,692.80
Price Earnings Ratio	-
Dividend Yield	12.1%

5. GOVERNANCE

5.1 Frequency of Board Meetings

The number of meetings held by the Board of Directors and its sub-committees during the fourth quarter of 2020 were as follows:

	No. of Meetings
Board of Directors	04 (Four)
Board Credit Committee	05 (Five)
Audit & Risk Management Committee	09 (Nine)
Appointment & Remuneration Committee	04 (Four)
Nomination Committee	02 (Two)
Corporate Governance Committee	06 (Six)

5.2 Key Activities carried out by the Board & Board Committees

- Reviewed and approved the Bank's financial statements for Quarter 3 2020.
- Reviewed the Risk Management Report for Quarter 3 2020.
- Reviewed the report on the activities of the Internal Audit function during Quarter 3 2020.
- Reviewed the Non-Performing Assets and Loan Portfolio Report for Quarter 3 2020.
- Reviewed AR, NC, CG and ARM Committee Report for Quarter 3 2020.
- Reviewed and approved changes to Housing Loan Products and New Deposit Products.

- Reviewed the Bank's policies.
- Reviewed and discussed the name received for Nominee Director Position.
- Reviewed and approved the new Physical Security Policy.
- Reviewed and approved changes to HR Policy, Employee Handbook, Asset Liability Management Policy and Risk Appetite Statement.
- Reviewed changes to Bank's Articles of Association.
- Reviewed and approved the Bank's budget for the year 2021.

5.3 Changes in the Board of Directors

As per the Articles of Association of the Bank, the Board shall consist of 11 members, which includes 08 Nominee Directors and 03 Elected Directors. The quarter began and ended with the following 10 Directors with 01 Nominee Director position vacant.

	Name of Director	Category	Designation	Respective Committee
01	Ms. Sana Mansoor Nominee Director	Non-Executive & Independent	Chairperson	BCC
02	Mr. Timothy Sawyer Nominee Director	Executive & Non-Independent	CEO & MD	BCC
03	Ms. Aishath Noordeen Nominee Director	Executive & Non-Independent	Director	BCC
04	Ms. Juwairiya Saeed Nominee Director	Non-Executive & Non-Independent	Director	ARM, AR, NC & CG
05	Mr. Najeem Ibrahim Zakariyya Nominee Director	Non-Executive & Independent	Director Chairperson of ARM Committee	ARM, AR, NC & CG
06	Mr. Hussain Thoufeeq Ali Nominee Director	Non-Executive & Non-Independent	Director	AR, ARM, NC & CG
07	Mr. Abdulla Hassan Nominee Director	Non-Executive & Independent	Director Chairperson of NC Committee	AR, NC, & BCC
08	Mr. Ibrahim Mohamed Elected Director	Non-Executive & Independent	Director	ARM, BCC & CG
09	Mr. Mohamed Abdul Sattar Elected Director	Non-Executive & Independent	Director Chairperson of AR Committee	ARM, AR & BCC
10	Mr. Ahmed Mohamed Elected Director	Non-Executive & Independent	Director Chairperson of CG Committee	NC, BCC & CG

BCC = Board Credit Committee; AR = Appointment & Remuneration Committee; NC = Nomination Committee; ARM = Audit & Risk Management Committee
CG = Corporate Governance Committee

6. SHAREHOLDING STRUCTURE

During the reporting period, no major changes were noted in the shareholding of the Bank.

7. MATERIAL TRANSACTIONS

During the reporting period, no material transactions were conducted with a Director or Associate, or a Substantial Shareholder or Associate other than those conducted under ordinary course of business.

8. CORPORATE SOCIAL RESPONSIBILITY

We are committed to running Bank of Maldives as a sustainable and responsible business, working to make a difference for our customers, communities and colleagues, whilst achieving sustainability through our operations and maintaining robust risk management and governance.

Under the 'Aharenge Bank' program, we continued to invest in community initiatives supporting the areas of education, sports, environment and community development. We aim to create opportunities for people and empower communities.

The Aharenge Bank Community Fund enables individuals and local organizations to contribute to their communities through sustainable projects. During the quarter, we awarded an additional fifteen projects at a value of MVR 750,000.

During the quarter, we donated 65 motorized wheelchairs to individuals with mobility disabilities across the country. To mark the International Day of Persons with Disabilities we supported Maldives Deaf Association (MDA) with a donation and conducted sign language trainings for our teams. We invested MVR 1.2 million to support people with disabilities during the quarter.

As in previous years, we supported the annual Pink Ribbon Run-Walk organized by the Cancer Society of Maldives (CSM), held digitally across the Maldives. We donated MVR 150,000 to CSM to support the campaign to increase breast cancer awareness.

We continued our support for vulnerable populations facing the pandemic. We donated an additional MVR 150,000 to ARC AID by Advocating the Rights of Children to provide vulnerable children and their families with basic food supplies. This donation supported 472 children in 226 families across eight atolls. As part of our support for essential workers, we donated hand sanitizers and facemasks to taxi drivers registered to our cashless payment service. We also made a special donation to Family Legal Clinic to support their Legal Aid Service which aims to provide legal assistance to vulnerable individuals in need. To increase awareness on COVID-19, we continue to utilize our billboards and messaging at our branches and ATMs across Maldives.

Our financial literacy sessions continued during the quarter, with physical and digital sessions held across the Maldives. On International Day of Older Persons, we held six awareness sessions for the elderly across the Maldives. During the quarter, we made a special donation to support the upgrade of Sh. Funadhoo School library. We also supported Villimale' Kudakudhinge Hiya with five computer systems to help their students continue their learning online.

During the quarter, we invested MVR 340,000 in national sports associations to support development of young talent across Maldives.

9. CORPORATE GOVERNANCE COMPLIANCE

The Bank is committed to achieving high standards of corporate conduct and in this regard, recognizes the importance of having in place a set of well-defined corporate governance practices and processes to enhance corporate performance and accountability. During the quarter, the Bank worked as always to achieve compliance with the provisions of its Corporate Governance Code which articulates best corporate governance practices. The Bank has also complied with the provisions of its internal policies and procedures which govern its day to day operations.

10. REPORTING COMPLIANCE

This report has been prepared taking into account the Capital Market Development Authority's Minimum Criteria for Periodic Reporting for Listed Companies.

